

Information on the processing of personal data through the video surveillance system of UniCredit Bank d.d.

Information on the processing of personal data of natural persons collected through video surveillance systems, provided in this document, provides an overview of how we process your personal data and what your rights are in relation to the processing of personal data.

The video surveillance system is a technical protection measure that UniCredit Bank d.d. as a financial institution obliged to establish for prescribed premises and protected objects.

The devices in the video surveillance system are used to record and store videos and enable the detection, recognition and identification of persons in the protected area, i.e. in the recording perimeter, all with the aim of protecting persons and property.

This Information refers to natural persons whose data is the subject of processing (e.g. employees, clients, potential clients, contractual partners and external collaborators), and who, as part of their activities, visit the business premises and protected facilities of UniCreditBank d.d., where video surveillance collects their personal data, i.e. recordings of these natural persons.

I. WHO IS THE CONTROLLER OF PERSONAL DATA PROCESSING?

The data controller is UniCredit Bank d.d., ID number: 4227162980008, with the headquarters at the address Kardinala Stepinca bb, Mostar, Bosna i Hercegovina, Tel: + 387 (0) 36 312 112, e-mail: info@unicreditgroup.ba (hereinafter: Bank)

II. WHAT IS PERSONAL DATA AND HOW DOES THE BANK COLLECT PERSONAL DATA?

Personal data means any information that refers to an identified or identifiable natural person.

The data holder is a natural person whose identity can be established or identified, directly or indirectly, especially on the basis of a unique identity number and one or more factors characteristic of the physical, physiological, mental, economic, cultural or social identity of that person;

The Bank collects and stores videos (recordings) on which a person is recorded, on the basis of which it is possible to recognize and identify him, as well as recordings of motor vehicles (in which the license plate may be visible) that move or stop within the recording perimeter, on the basis of which it is possible to determine the owner of the vehicle, i.e. the natural person who drives the vehicle.

We process personal data based on the following legal bases:

- legal obligations

We process personal data for the following purposes:

- compliance with regulations and obligations that we must comply with
- protection of persons and property, which includes risk management, taking protective measures and protection of the Bank's property.

The processing is necessary for the fulfillment of legal obligations in order for the Bank to fulfill its obligations determined by law, it is obliged to establish technical and organizational protection measures that include the installation, monitoring and storage of video within the video surveillance system for the Bank's protected facilities, which includes the Bank's branches, internal and external ATMs , day-night vaults and safety-deposit tanks.