



Zurich/Berne, 30 April 2021

Cash Division

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## Instruction sheet on exchanging recalled banknotes

The eighth-series banknotes were recalled as of 30 April 2021 and are thus no longer legal tender. They can be exchanged for an unlimited period of time at the Swiss National Bank at full nominal value.

Banknotes can be exchanged in person at an SNB counter or sent in by post. The eighth series consists of the following banknotes:



The sixth-series banknotes were recalled as of 1 May 2000 and are also no longer legal tender. They can likewise be exchanged at the SNB for an unlimited period at full nominal value.

The sixth series consists of the following banknotes:



Banknotes from earlier series (the first to third series inclusive, and the fifth series) have already been recalled and can no longer be exchanged, even at the SNB. The seventh banknote series was a reserve series which was never issued.

## 1. Exchange at one of our counters

Banknotes which have been recalled but are still exchangeable can be exchanged in Switzerland at the SNB in Berne or Zurich or at an SNB agency.

### Cashier's offices:

<b>BERNE</b> Swiss National Bank Bundesplatz 1 CH-3003 Berne +41 58 631 03 33 Opening hours: Monday to Friday 8.00 am to 3.30 pm	<b>ZURICH</b> Swiss National Bank Börsenstrasse 15 CH-8022 Zurich +41 58 631 33 33 Opening hours: Monday to Friday 8.00 am to 3.30 pm
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## Agencies:

Several cantonal banks operate agencies on the SNB's behalf. Please contact the agency in question directly for information on their opening hours:

<b>APPENZEL</b> Appenzeller Kantonalbank Bankgasse 2 CH-9050 Appenzell +41 71 788 88 88	<b>CHUR</b> Graubündner Kantonalbank Postplatz CH-7001 Chur +41 81 256 91 11
<b>FRIBOURG</b> Banque Cantonale de Fribourg Bd de Pérolles 1 CH-1700 Fribourg +41 848 223 223	<b>GENEVA</b> Banque Cantonale de Genève Quai de l'Île 17 CH-1211 Geneva +41 58 211 21 00
<b>GLARUS</b> Glarner Kantonalbank Hauptstrasse 21 CH-8750 Glarus +41 844 773 773	<b>LIESTAL</b> Basellandschaftliche Kantonalbank Rheinstrasse 7 CH-4410 Liestal +41 61 925 94 94
<b>LUCERNE</b> Luzerner Kantonalbank Pilatusstrasse 12 CH-6002 Lucerne +41 844 822 811	<b>SARNEN</b> Obwaldner Kantonalbank Rütistrasse 8 CH-6060 Sarnen +41 41 666 22 11
<b>SCHAFFHAUSEN</b> Schaffhauser Kantonalbank Vorstadt 53 CH-8200 Schaffhausen +41 52 635 22 22	<b>SCHWYZ</b> Schwyzer Kantonalbank Bahnhofstrasse 3 CH-6430 Schwyz +41 58 800 20 20
<b>SION</b> Banque Cantonale du Valais Rue des Cèdres 8 CH-1950 Sion +41 848 765 765	<b>STANS</b> Nidwaldner Kantonalbank Stansstaderstrasse 54 CH-6370 Stans +41 41 619 22 22
<b>ZUG</b> Zuger Kantonalbank Bahnhofstrasse 1 CH-6300 Zug +41 41 709 11 11	

## 2. Exchange by post

Check with your post office on the proper insurance for your shipment. The SNB accepts no liability whatsoever for the shipment.

You can send your banknotes to the following address:

Swiss National Bank  
 Cashier's Office, West  
 Bundesplatz 1  
 CH-3003 Berne

Once the banknotes have passed examination, their countervalue will be transferred to your bank or postal account. The following details must be provided for the transfer to be made:

- Switzerland:** Address (full last name, first name, full address);  
IBAN of the account in your name;  
Name and full address of the bank where the account is held.
- Europe:** Address (full last name, first name, full address including country);  
IBAN of the account in your name;  
SWIFT BIC, name and full address of the bank where the account is held.
- Other countries:** Address (full last name, first name, full address including country);  
Account number (if possible IBAN) of the account in your name;  
SWIFT BIC, name and full address of the bank where the account is held.

IBAN = International Bank Account Number

BIC = Bank Identifier Code (SWIFT)

If you have questions concerning the required details, please contact the bank holding your account.

### **Important notice**

In its efforts to safeguard the standing of the Swiss financial centre and to fulfil its duty of due diligence, the SNB may make the exchange of banknotes dependent on further clarifications. These may include, for instance, identification of the contractual partner as well as establishment of the beneficial owner's identity, and additional clarifications.

If you have any specific questions, please contact the SNB Cashier's Office in Berne directly (+41 58 631 07 57 or [bargeld@snb.ch](mailto:bargeld@snb.ch)).

On entering into force, the present version of this instruction sheet replaces all previous versions.