

## **Information on the processing of personal data for the purpose of scheduling an appointment for a meeting in a branch via the website of UniCredit Bank d.d.**

### **Identity and contact information of the data controller:**

Data controller is UniCredit Bank d.d., ID number: 4227162980008, with the headquarter at the address Kardinala Stepinca bb, Mostar, Bosnia and Hercegovina, Tel: + 387 (0) 36 312 112, e-mail: [info@unicreditgroup.ba](mailto:info@unicreditgroup.ba) (hereinafter: Bank).

### **Contact details of the Data Protection Officer:**

Data Protection Officer is available at [dpo@unicreditgroup.ba](mailto:dpo@unicreditgroup.ba) or at the aforementioned headquarters address.

### **Purpose of data processing and legal basis for processing:**

The purpose of processing your personal data is to make it possible to schedule an appointment at a branch office via the Bank's website.

By submitting a request to schedule a meeting, you provide the Bank with the following personal data: name, surname, email or phone/mobile number.

### **Recipients of personal data:**

The Bank does not forward your personal data to third parties.

The Bank does not store your data in a structured form.

### **Rights of data subjects**

The data subject whose personal data the Bank processes has the right to access all given personal data, to their correction and deletion, limitation of processing and the right to data portability by sending a request to e-mail: [info@unicreditgroup.ba](mailto:info@unicreditgroup.ba)

The right to submit a complaint to the supervisory authority: If you believe that your right to the protection of personal data has been violated, you have the right to file a complaint with the Agency for the Protection of Personal Data in Bosnia and Hercegovina, Address: Dubrovačka no. 6, Sarajevo, E-mail: [azlpinfo@azlp.ba](mailto:azlpinfo@azlp.ba)